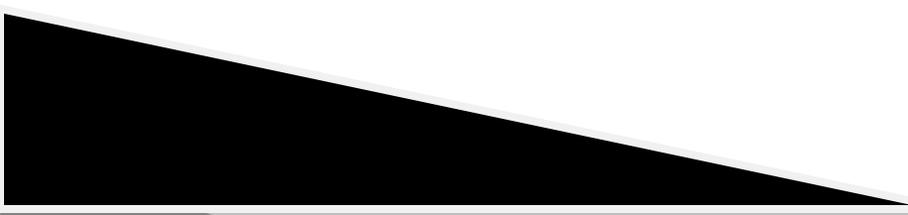




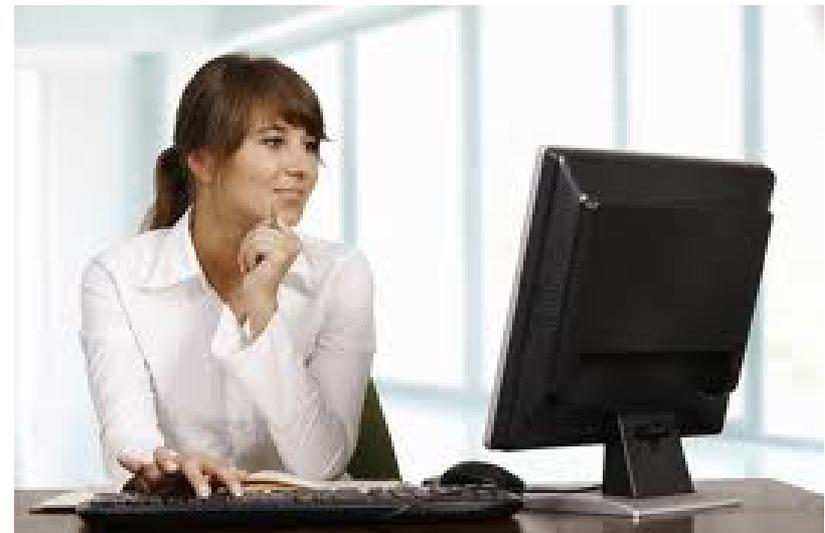
State of Ohio
Next Generation Telephony Solution

VeraSmart Access
Online Call Detail Reporting



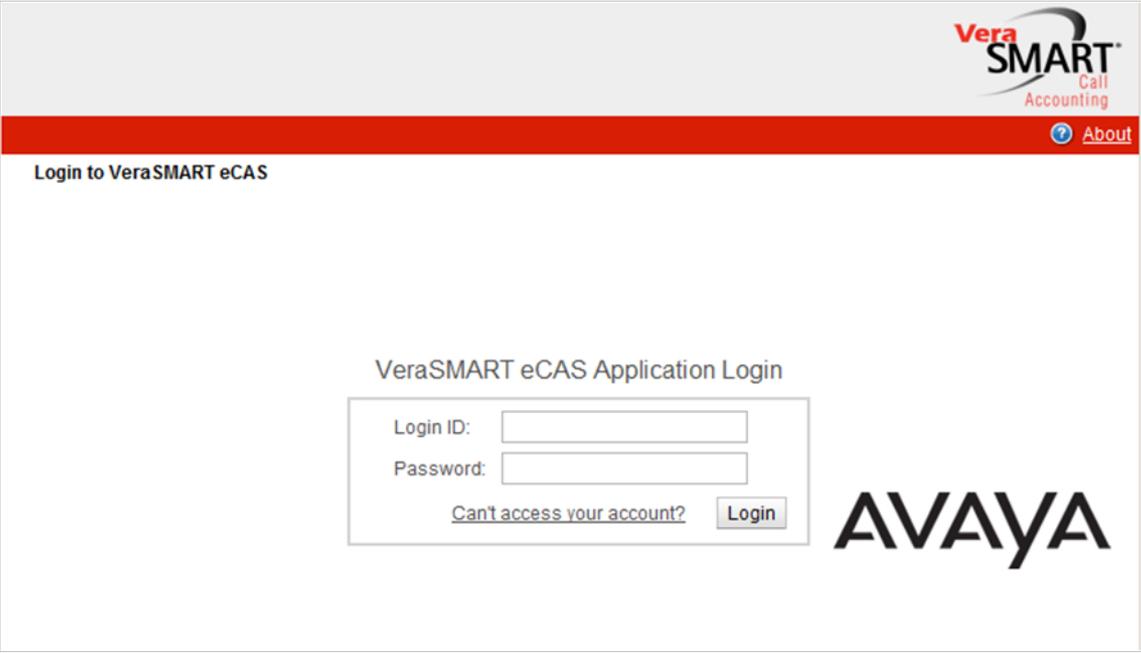
What is VeraSmart?

- VeraSmart is Call Accounting Software that collects call detail record (CDR) information from your phone system to deliver an in-depth view of usage data for reporting and billing verification, such as:
 - Including inbound and outbound activity
 - Extensions used
 - Numbers dialed
 - Length, date, time, and costs of the calls.
- In addition, it features an intuitive, customizable interface for tracking and reviewing all call activity and flexible reporting.



How much does it cost?

- VeraSmart is provided to State of Ohio NGTS Subscribers **free of charge**. **Access is limited, and approval is required.**



Login to VeraSMART eCAS

VeraSMART eCAS Application Login

Login ID:

Password:

[Can't access your account?](#)

AVAYA

VeraSmart <http://cdr.ngtsohio.com>

How do I get access?

- Send an email to: incidentsNGTS@cbts.net requesting a VeraSmart Username and Password along with the following information:
 - First Name, Last Name and Title
 - Agency/ Department, Commission or Board
 - Physical street address
 - City, State Zip Code
 - Email address
 - Office phone number
 - **Enclose electronic approval by a Director level manager.**
- CBTS will email Username and Password to you.

Where is the end user documentation?

- [Telecom Coordinator Resources](#)
- [VeraSmart - Call Detail Record Reporting Tools](#) – An overview.
- [VeraSmart User Guide](#)
- [Veramark Training Center](#) – Register to view this training on *GoToTraining*

