

What is VeraSmart?

VeraSmart is Call Accounting Software that collects call detail record (CDR) information from your phone system to deliver an in-depth view of usage data for reporting and billing verification, such as:

- Including inbound and outbound activity
- Extensions used
- Numbers dialed
- Length, date, time, and costs of the calls.

In addition, it features an intuitive, customizable interface for tracking and reviewing all call activity and flexible reporting.

How much does it cost?

VeraSmart is provided to State of Ohio NGTS Subscribers **free of charge, but there is a limited number of licenses available.**

How do I get access?

1. Send an email to AskNGTS@cbts.cinbell.com requesting a VeraSmart Username and Password along with the following information:
 - a. First Name, Last Name and Title
 - b. Agency/ Department, Commission or Board
 - c. Physical street address
 - d. City, State Zip Code
 - e. Email address
 - f. Office phone number
 - g. Enclose electronic approval by a Director level manager.
2. CBTS will email the Uniform Resource Locator (URL) and access information to you.

Where is the end user documentation?

End User Documentation is available at:

https://soh.sp.ohio.gov/sites/ngts/SitePages/NGTS_Support.aspx.

Video Tutorial is available at:

<https://student.gototraining.com/8644f/recording/1978494557677483008>

NEXT GENERATION TELEPHONY SERVICE (NGTS)

Additional information about VeraSmart is available at: <http://www.call-accounting-solutions.com/Resources/Brochures.aspx>.