

NGTS – Release Calendar– 03/13/2014

1. NGTS Admin Tool (formerly ODOT Tool)
 - Business need: limited Agency Self admin capabilities address with secure and partial administration access such as password resets, line changes, vm changes
 - Issue: Currently waiting for ODOT Legal to release source code
 - POC - target end of Sept
 - Pilot testing in November with CBTS and 12/18 with ODI,TAX, DAS
 - Production target Q1 2014
2. VRF for Other than State adjustments associated with IT WAN Optimization
 - Part of VRF and WAN IT Optimization projects to provide security domains and choke points.
 - DAS / OARnet work – pending but prior to close of calendar year
 - CBTS effort: completed VRF turn ups, now working with optimization team on lab
3. Centralized LDAP
 - Business need: Centralized user database for provisioning and authentication with possible integration with State LDAP. Links to NGTS Admin Tool and CCM User, VeraSMART, CAD agent, Call Copy
 - POC target Q2 2014
 - Prod No targeted date
4. Voice mail to Text in a multi-tenant environment
 - Multiple exchange services requires additional capabilities to augment existing infrastructure
 - POC – Q2 2014
 - Prod – no targeted date
5. Billing Solution Alternatives to replace current FTP solution
 - Possible replacement of FTP service for detail records
 - POC target early Q2 2014
 - Prod – Late Q2 2014
6. Multipoint Video Conferencing
 - Business Need: Provide ability to VOIP phones Work with DAS to formalize solution set
 - Production – Q1 2014
7. UCCE (Cisco Unified Contact Center Enterprise)
 - Business need: Future need if and when State out grows Contact Center Express
 - Prod - No targeted date
8. Toll Free - 800 Service
 - Business Need: Provide inbound dedicated to State of Ohio
 - Status: Proposal to State
 - Production: End of April 2014