

## NGTS – Change/Maintenance Calendar Extract – 01/21/2014

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1. On Net Encryption
  - Business need: Current capabilities encrypt all On Net calls. Additional pre-PSTN encryption requested (Tax, AGO, etc).
  - Not included are Acme Packet daughter cards which are a separate change window
  - User impact: Phone service will be interrupted. Communications will be sent
  - Change Window – targeted 2/15/2014 through 2/17/2014
  - Multi Agency Collaboration – BWC, AGO, OARnet, DAS/OIT, etc
2. ASA Upgrade to 9.14
  - Business Need: Improve registration, bring up to n-1 on release and improve Call Manager upgrade.
  - User impact: Phone Services will be interrupted. Communications will be sent prior to change window.
  - Change Window: 3/7 to 3/9
3. Call Manager 9.x Upgrade
  - Business Need: Resume n-1 vendor release schedule policy.
  - User impact: Phone service will be interrupted. Communications will be sent
  - Change Window: Targeted 3/14/14 for CUCM2 and 4/14/14 for CUCM1