

NGTS – Change/Maintenance Calendar– 09/2/2014

1. Cisco Firewall Upgrade
 - Business Need: Upgrade to current Code per Cisco. Code 9.12
 - User Impact: Reregistration of Phones
 - Change window: Q4
2. Verasmart Upgrade
 - Business Need: CDR system upgrade of the Verasmart system.
 - User impact: Phone service will not be interrupted. CDR system may be unavailable
 - Change Window: Q4
3. Cisco ASA Firewall Replication
 - Business Need: Improve registration, bring up to n-1 on release and improve VPN capabilities
 - User impact: Phone Services will be interrupted. Phones will reregister. change window.
 - Change Window: Q1 2015
4. Cisco UCS Chassis Upgrade
 - Business Need: Resume current code on core infrastructure
 - User impact: Phone service will be interrupted. Phones will reregister.
 - Change Window: Q1 2015

Freeze Windows per State - No changes scheduled

Tax Window April 15 - window April 7 through April 23

Election May 6, 2014 – window May 4 through May 8