

Feb. 21, 2013

Dear State of Ohio agency phone users:

To enhance our communication capabilities, the State of Ohio is replacing the aging Centrex telephone system with a state-of-the-art unified communications system. This Next Generation Telephony Solution will modernize our phone system and yield significant savings.

This Voice-Over-Internet Protocol (VoIP) system will be hosted by Cincinnati Bell Technology Solutions. The phones will be Cisco models.

The many exciting features include:

- Caller ID
- Call waiting
- Call history
- State of Ohio phone directory
- Personal directory
- Speed dial directory
- Conference calling
- Distinctive rings for certain callers
- Extension mobility – allows users to configure any Cisco IP phone as their own.
- Video cameras (some models)

The Next Generation Telephony Solution is being rolled out to all State of Ohio agencies, boards and commissions. Early adopters throughout state government have begun using the new system. The schedule calls for all Centrex phone users to be migrated to the new system by mid-summer. This solution also is available to local government entities and public schools, colleges and universities.

To enhance your user experience, agency telecommunications coordinators are being trained to help you get the most out of your new phone.

The implementation of the Next Generation Telephony Solution is being overseen by the Ohio Department of Administrative Services as part of its IT Optimization initiative in conjunction with OARnet and Cincinnati Bell Technology Solutions.

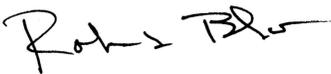
To see when your agency is scheduled to receive the new phone system and for answers to frequently asked questions and other references, visit

<http://das.ohio.gov/Divisions/InformationTechnology/EnterpriseVoiceNextGenerationTelephonySystem.aspx>.

Stay tuned for more information about the implementation of the Next Generation Telephony Solution.

For questions about your agency's participation, please contact your agency IT help desk or telecommunications coordinator.

Sincerely,



Robert Blair, Director
Ohio Department of Administrative Services