

## Agency Migration Dashboard Summary

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**Summary:** To answer the following questions on a weekly basis:

Who is in queue? -Where are they -How many -Who is pending -What has been done

Gaps

The quality gates to pass beyond phase I are business requirements, voice and data inventory, SOW, TSR, and Technical Assessment Workbook. In phase I the outline below should contain the numbers and statuses of agencies.

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Date: 01-08-13

### 1. Users

- Agencies Users = 23716
- Centrex Users = 19934
  - $\Delta$  = 3782
  - Sources = see agencies
- Controlled Introduction (CI) Agencies Users = 170
  - Sources from AGO, BWC, OFCC, DAS, ODE, DODD, EPA, ODMH, OIG, ODSA (10)

### 2. Agencies, Who and Where?

- **Who? 21 Agencies currently in queue, & including 10 CI Agencies**
  - Where?
    - Active..... AGO, AUD, BWC, DA S, DOA, DOA ag\*\*, DODD, ODPS, EPA, IG, ODC, ODE, ODH, ODNR, ODSA, ODT tax\*, OFCC, ODMH, PRX, PUCO, RSC (20)
    - \*Taxation. \*\*Agriculture
- Who? 115 on the list, 19 more have been outreached to below:
  - Slow..... ODRC, SOS, SSU, TOS, HCCA, WCES, MCOECN, SCO, EMA, OPWC, MED, OBM, OBN, Ohio State University, Ohio University, BGSU, City of Akron, University of Akron, Franklin University (19)
- Key Agenda topics
  - **Franklin University SIP Trunks, Ohio Department of Transportation SIP Trunks, ODH SIP Trunks service**
  - ODOT Jack Taylor has responded and a meeting earliest in Jan 2013
  - Identify the Centrex User Base: 19934 Total users
  - **OFCC - Go live** prior to Service Acceptance, porting FOC on 12/17

### 3. Activity Next Week - Meetings

- To be scheduled tentatively Jan 2013: PWC Public Works Commission
- Watch for deeper dive with PUCO, DPS and ODC post quality gate finished
- DPS will send TAW by 1/11

### 4. Ongoing Concerns

- Technical assessment workbook, site requirements received
  - Who?
  - OFCC, IG, PRX, EPA, BWC (5)
- Call centers, University/ K-12
- CRC, a member of boards and commissions, is awaiting welcome packet

### 5. Recommendations

- Confirm agencies user numbers count at kick-off meetings and future meetings
  - MED BD – 90 handsets reported
- Metrics for one agency and one phone (100/ hr)

Prime Contact	Email Address	# of Sites	T-Transition/ M-Migration/ W-New/ SIP Trunk ONLY Y,N/ N-Not participating	Agency Outreach	Agency Kickoff	Business Requirements Document Received	Remediation	Site Level Discovery	SOW Approved OARnet Connection Established	QoS In Place	PoE In Place	UPS In Closet	Active Directory	Checklist Reviewed OARnet Connection Established	Migration Preparation	Migration	Post Migration	Checklist Reviewed	Production Support	Production Go-Live	Project Closure	Font: Agents that have been compl	Tot.
* Gray = Controlled Introduction																							
Reserved New in Queue																							
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orange = board/ con																						23716	