

OpenText Fax2Mail for State of OH

Fully Hosted
Cloud-based

MFD Integration
Application-Fax
Flexible Transport

Global
Secure
Reliable

Easy Scalability
Web Portal
Audit Trail

Fax2Mail is a “hosted” fax solution that allows organizations to seamlessly integrate inbound and outbound fax with their existing desktop and back-office environments. Fax2Mail is completely “cloud-based” (SaaS), providing an easy to implement, easy to manage solution requiring no capex on hardware or software. Fax2Mail solves all faxing requirements, including inbound and outbound fax, both at the computer desktop and from/to back-office systems, ERP applications, and electronic workflows.

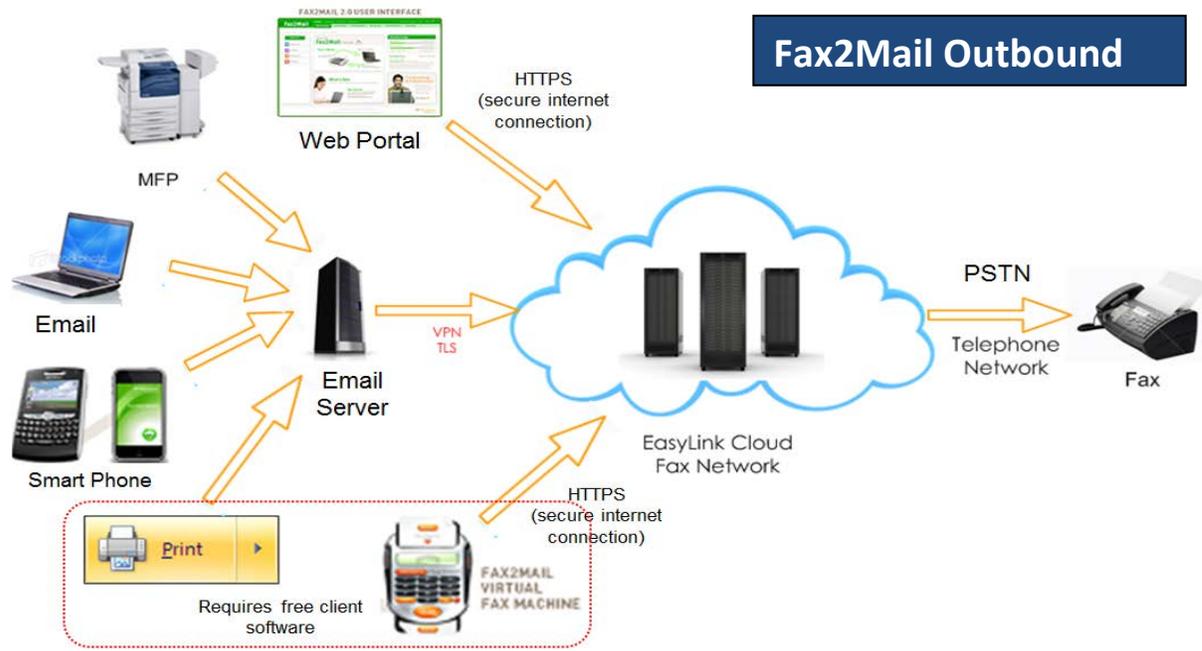
Inbound Fax: EasyLink “hosts” a customer’s inbound fax numbers within the platform, and inbound fax calls are converted into electronic “image” files (PDFs or TIFFs), then delivered to the customer’s environment over the internet – most often via email (SMTP), but also via FTP and Web Service calls. Fax2Mail can run inbound fax documents through an OCR process to capture the TEXT within the fax, resulting in a PDF that can support copy-&-paste, key-word searches and digital signatures.

Outbound Fax: All outbound faxing is performed electronically, without any additional hardware, software, or fax-dedicated telephony infrastructure. Faxes can be sent via an existing email client, a Windows-based print driver, a desktop applet, or through the Fax2Mail Web Portal. All sent faxes provide a detailed Status Report showing date/time of fax, destination fax number, number of pages and fax status (success or failure), along with a failure reason if the fax did not go through. Customized cover pages and retry algorithms can be easily configured.

Application Integration: Back-office software and ERP systems can easily be “fax-enabled” with the Fax2Mail solution, allowing faxes to be sent directly from or to the software applications and workflows that exist within an organization.

Administrative Control: The entire Fax2Mail solution can be controlled via a single, centralized Web-Portal. Administrators can add/delete/modify inbound fax numbers, control configurations (like cover pages and delivery reports) and run detailed and summary reports of fax traffic.

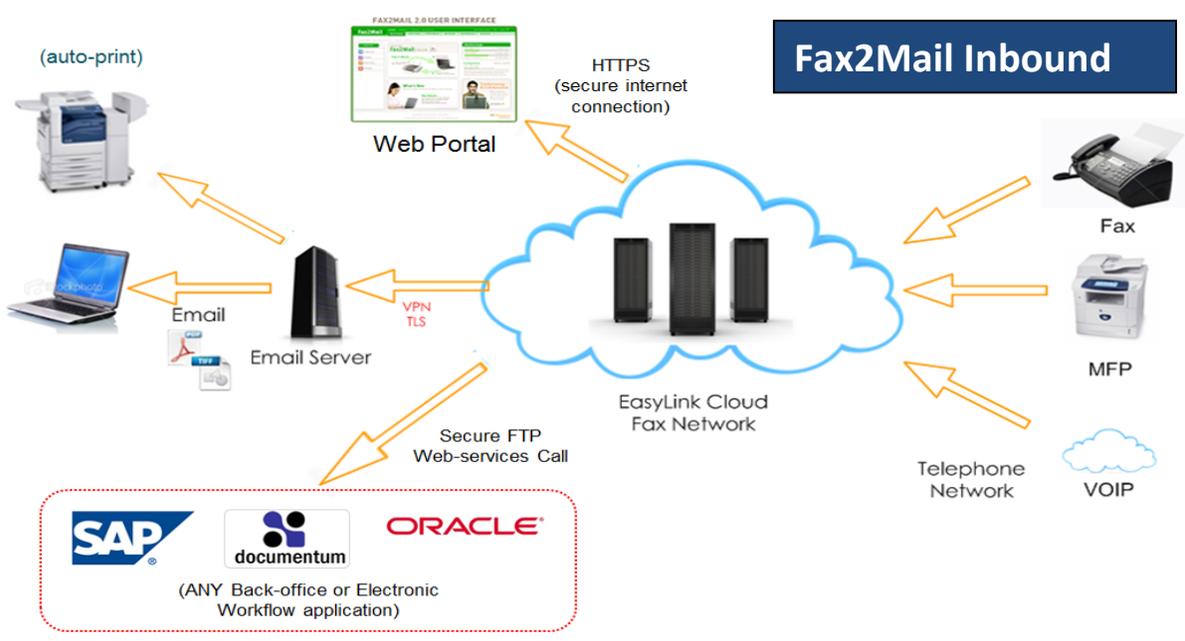
Security, Reliability, Compliance: EasyLink is the leading provider of enterprise-focused hosted fax messaging solutions, and runs a carrier-grade, global, fully redundant fax receipt and delivery network, providing the highest level of solution reliability. Secure connectivity options include Forced TLS, sFTP, HTTPS and AES encryption. Fax2Mail is HIPAA Compliant and can support PCI Compliance.



Security



Reliability

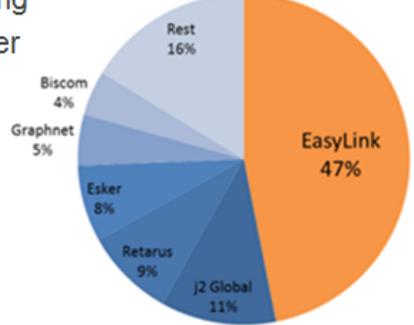


Performance



- 30+ years experience providing cloud-based messaging
- The LEADING enterprise-focused Fax Service provider
- HIPAA Certified – PCI Compliant fax possible
- Working towards FedRAMP
- All US Data stays in US
- SAS70 Type II certified (SOC 2)
- Highly experienced at serving Enterprise customers

Enterprise Fax Market Shares



To order, please submit a ServiceNow request or contact your CBTS account executive

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