

NGTS – Change/Maintenance Calendar– 05/12/2015

1. Yearly DR Testing
 - Business Need: Yearly commitment for Failover Testing
 - User Impact: Reregistration of Phones
 - Change window: May 23rd 9am-9pm
2. Yearly Penetration Testing
 - Business Need: Yearly commitment for Penetration Testing.
 - User impact: Phone service will not be interrupted.
 - Change Window: Q3

Freeze Windows per State - No changes scheduled

Tax Window April 15 - window April 7 through April 23

Election May 6, 2014 – window May 4 through May 8