

NGTS – Change/Maintenance Calendar– 02/1/2016

1. Yearly DR Testing
 - Business Need: Yearly commitment for Failover Testing
 - User Impact: Reregistration of Phones
 - Change window: 3rd Saturday in May 9am-9pm

2. Yearly Penetration Testing
 - Business Need: Yearly commitment for Penetration Testing.
 - User impact: Phone service will not be interrupted.
 - Change Window: Q3

3. Message Waiting Indicator Maintenance
 - Change Window: Q1 February 2nd

4. CBTS Datacenter Maintenance
 - Change Window: Q1 February 13th
 - Hardware and Cabling Refresh

Freeze Windows per State - No changes scheduled

Tax Window April 15 - window April 7 through April 23

Election May 6 – window May 4 through May 8